

## Who We Are

The **British Columbia Aboriginal Network on Disability Society** or **BCANDS**, is a non-political, community based, not-for-profit, charitable organization.

Established in 1991, BCANDS enjoys a long and successful history in the delivery of disability and health resources / information services and works in partnership with a variety of organizations, governments, communities and other stakeholders.

BCANDS is the only stand-alone organization of its type in Canada and is dedicated to both improving the lives of Aboriginal persons living with a disability, through safe and responsive multi-disciplinary / sectorial disability case management services and to the provision of relevant health resources and information for our communities.

To assist our clients, stakeholders and associated agencies in contacting our team in a cost neutral manner, BCANDS is pleased to provide a variety of options for you to connect with our services.



*“To effectively communicate, we must realize that we are all different in the way that we perceive the world and use this understanding as a guide in our communications with others”*



### CONTACT BCANDS

1179 Kosapsum Crescent  
Victoria, British Columbia, Canada  
V9A 7K7

Toll Free: 1-888-815-5511

Victoria and Area Telephone: (250) - 381 - 7303

Fax: (250) 381 - 7312

E-mail: [bcands@bcands.bc.ca](mailto:bcands@bcands.bc.ca)

Video Conferencing Unit I.P.- 184.69.111.226

[www.bcands.bc.ca](http://www.bcands.bc.ca)



[WWW.BCANDS.BC.CA](http://WWW.BCANDS.BC.CA)

**British  
Columbia  
Aboriginal  
Network on  
Disability  
Society**



**Connect with  
BCANDS**

Toll Free: 1-888-815-5511

## Communication

In these times where every penny counts, the ability for our clients and associated stakeholders / partners to access BCANDS team members and our services, from anywhere in British Columbia and through a variety of cost neutral / cost effective options, is a priority for the Society.

BCANDS maintains an comprehensive communication system necessary to connect with our stakeholders and they with us in a manner that is conducive to their needs.

Our communication system includes:

- TTY compatible multiline telephone
- Voicemail
- Toll Free telephone line
- Confidential and general fax lines
- Confidential and general email
- Video-conferencing unit
- Interactive website
- Online stakeholder surveys
- Skype (non-secure)
- Public access computer terminals
- Mail



## Connect with BCANDS

If you are a client, organization, health professional, stakeholder or just an interested member of the public and want to connect with BCANDS, then please do not hesitate.

Our team can be reached through any of the following;

**Telephone: Toll Free** - 1 - 888 - 815 - 5511

(Victoria and Area) - (250) - 381 - 7303

**General Fax:** (250) 381 - 7312

**Client Confidential Fax:** (250) 381 - 7343

**Email:**

Executive Director - [exdir@bcands.bc.ca](mailto:exdir@bcands.bc.ca)

Finance Manager - [finance@bcands.bc.ca](mailto:finance@bcands.bc.ca)

Disability Case Manager - [DCM1@bcands.bc.ca](mailto:DCM1@bcands.bc.ca)

Disability Case Manager - [DCM2@bcands.bc.ca](mailto:DCM2@bcands.bc.ca)

Resource & Support Worker - [RSW@bcands.bc.ca](mailto:RSW@bcands.bc.ca)

General Inquires - [bcands@bcands.bc.ca](mailto:bcands@bcands.bc.ca)

**Video Conferencing** - I.P.: 184.69.111.226

**BCANDS Website:** [www.bcands.bc.ca](http://www.bcands.bc.ca)

**Skype:**

To request to be added as a Skype contact with the BCANDS Disability Case Manager, send your request on Skype to: **dcmbcands** or enter [dcml@bcands.bc.ca](mailto:dcml@bcands.bc.ca) in the Skype email search.

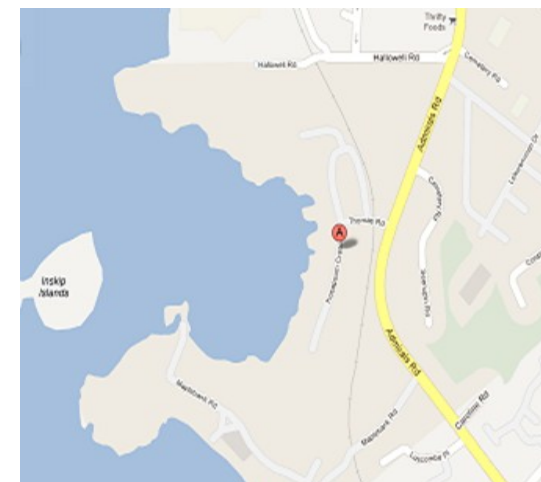
To request to be added as a Skype contact with the BCANDS Resource & Support Worker, send your request on Skype to: **resource.bcands** or enter [rsw@bcands.bc.ca](mailto:rsw@bcands.bc.ca) in the Skype email search.

## Location

BCANDS is located on Vancouver Island with our main office located within the Esquimalt First Nation.

If you wish to contact a member of our team or the BCANDS Board of Directors you can do so by addressing your letter to:

1179 Kosapsum Crescent  
Victoria, British Columbia  
Canada  
V9A 7K7



“BCANDS wishes to respectfully acknowledge the traditional territory of the Coast Salish Nation of Esquimalt on which our main office is located. We further wish to acknowledge those organizations and communities across British Columbia, both Aboriginal and non-Aboriginal, who assist us in our work.”

