# Who We Are

The *British Columbia Aboriginal Network on Disability Society* or *BCANDS*, is an award winning, non-political, community based, non-profit, charitable organization.

Established in 1991, BCANDS enjoys a long and successful history in the delivery of disability services and works in partnership with a variety of organizations, governments, communities and other stakeholders.

BCANDS is the only stand-alone organization of its type in Canada and is dedicated to both the provision of relevant health information and support services for our communities and membership and to Indigenous persons living with a disability, through the delivery of culturally safe, responsive, multi-disciplinary / sectorial disability case management services.

To assist our clients, stakeholders and associated agencies in contacting BCANDS in a cost neutral manner, BCANDS is pleased to provide a variety of options for connecting with our team members and with our services.

"To effectively communicate, we must realize that we are all different in the way that we perceive the world and use this understanding as a guide in our communications with others"







### **CONTACT BCANDS**

#6 - 1610 Island Highway Victoria, British Columbia—V9B 1H8

TOLL FREE: 1-888-815-5511

Victoria and Area Telephone: (250) 381-7303

Fax: (250) 381-7312

E-mail: bcands@bcands.bc.ca

Video Conferencing Unit I.P.: 184.69.111.226

To request information on BCANDS, our services or to connect with a team member, please visit us online at:

www.bcands.bc.ca

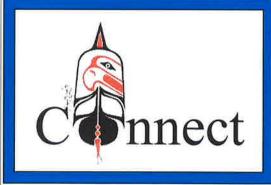


# WWW.BCANDS.BC.CA

British
Columbia
Aboriginal
Network on
Disability
Society







Toll Free: 1-888-815-5511











#### Communication

In these times where every cent counts, the ability for our clients, communities and associated stakeholders / partners to access BCANDS team members and our services, from anywhere in British Columbia and through a variety of cost neutral / cost effective options, is a priority for the Society.

BCANDS maintains a comprehensive communication system which is necessary to ensure ongoing contact and connection with our clients, communities and stakeholders and through venues that are conducive to their needs.

Our communication system includes:

- TTY compatible multiline telephone system
- Voicemail
- Toll Free telephone number
- Confidential and general fax line
- Confidential and general email
- Video-conferencing system
- Interactive website
- Facebook Page
- LinkedIn Page
- Twitter Account
- Online Newsletter
- Online client and stakeholder surveys
- Skype
- Public access computer terminals
- Mail
- Community / organizational outreach

# **Connect With BCANDS**

If you are a client, organization, health professional, stakeholder or just an interested member of the public and with to connect with the BCANDS team, then please do not hesitate.

Our team can be reached through any of the following:

Toll Free: 1 - 888 - 815 - 5511

Victoria and Area: (250) 381 - 7303

General Fax: (250) 381 - 7312

Client Confidential Fax: (250) 381 - 7343

#### **Email:**

Executive Director - exdir@bcands.bc.ca

Finance Manager - finance@bcands.bc.ca

Disability Case Managers - dcm1@bcands.bc.ca - dcm2@bcands.bc.ca

RDSP Navigators - rdsp1@bcands.bc.ca - rdsp2@bcands.bc.ca

Federal Accessibility Coordinator - accessibility@bcands.bc.ca

General Inquires - bcands@bcands.bc.ca

Video Conferencing - I.P.: 96.50.96.130

BCANDS Website: www.bcands.bc.ca

# Skype:

To request to be added as a Skype contact with the BCANDS Disability Case Manager, send your request on Skype to: <u>dcmbcands</u> or enter <u>dcm1@bcands.bc.ca</u> in the Skype email search.

# Location

BCANDS provincial office is located on Vancouver Island.

If you wish to contact a member of our team or the BCANDS Board of Directors in writing, you can do so by addressing your letter to:

# BCANDS #6 - 1610 Island Highway Victoria, British Columbia—V9B 1H8

BCANDS wishes to respectfully acknowledge the traditional territory of the Coast Salish people on which our provincial office is located.



We further wish to acknowledge those organizations and communities across British Columbia, both Indigenous and non-Indigenous, who assist us in our work.

Thank You!